

IMPORTANT INFORMATION

ACTIVATE YOUR ACCOUNT

- / Check your email for an activation email from Okta. The activation email will be sent to the address you provided on your admissions application.
- / To activate your WVU Login, follow the steps provided in the Okta activation email. You will then receive the information needed to access the WVU Portal.
- / Please contact WVU IT Service Desk at ITSHelp@mail.wvu.edu for assistance or troubleshooting.

PARENT/GUEST PORTAL

- / The Family Education Rights and Protection Act, or FERPA, protects your rights as a student. If you want to share your WVU Potomac State College information (including academics, financial aid, housing, and your student account) with your parents or guardians, grant them full or partial access in the Parent/Guest Portal. Once you submit, your parent or guardian will also need to finalize their access. Learn more to set up the Parent/Guest Portal at parent-guest.portal.wvu.edu/
- / Parents also have to access the WVU MyAccount at <https://secure.touchnet.net/central> to see and/or pay the bill.

WVU REFUND PROCESS

- / Receiving a refund? Learn more and find out how to sign up for direct deposit at <https://studentaccounts.wvu.edu/refunds>.



PROCESS STUDENT LOANS

- / If you are borrowing student loans, accept your loan(s) by logging into your WVU Portal account, clicking on:
 - / Star
 - / Financial Aid
 - / Award
 - / Award by Aid Year
 - / Accept Award Offer
- / Complete a Loan Agreement (MPN) and Entrance Counseling at studentloans.gov and sign it with your FSA ID.
- / Select West Virginia University as the school to receive your information.

FIRST DAY® COMPLETE

- / WVU has partnered with Barnes & Noble to provide students with rented course materials at a lower, flat-rate price before the first day of classes. Students will automatically be opted into the program for the fall semester and will start receiving emails from Barnes and Noble. Students do have the option to opt out of the program.
- / Scan the QR code below to learn how it works and FAQs.

